

Terms and Conditions

Superloop Corporate Discount Code Offer

The Offer

1. The Superloop Corporate Discount Code Offer is valid for new residential customers to receive a \$5 discount on their selected Home Broadband plan for 24 months (**Discount Period**), subject to these terms and conditions (**Offer**).
2. This exclusive Offer is available from the 15th September 2026 until Superloop withdraws the Offer at any time without notice (**Offer Period**).
3. By applying for this Offer, you agree to be bound by Superloop's Standard Form of Agreement available at <https://superloop.com/legal/terms/> (**SFOA**) and these Terms and Conditions. Superloop may change these Terms and Conditions at any time in accordance with the SFOA.

Your application

4. To be eligible for this Offer, you must:
 - Be at least 18 years of age with a current Australian residential address;
 - Sign-up with your nominated work domain email address;
 - Sign up during the Offer Period as a new residential customer on Superloop's Home Broadband plans and speed tiers (excluding Superloop's Fixed Wireless plans)(**Eligible Plans**);
 - Live in an area where Superloop Home Broadband is available;
 - Have premises that have an eligible service qualification;
 - At the time of signing up, insert the unique promotional code provided by Superloop during the Offer Period, as determined by Superloop in its absolute discretion (**Promotional Code**);
 - Provide Superloop with valid credit card details in your name for the duration of your plan regardless of your preferred payment method; and
 - If your work domain email address is no longer listed on your account for whatever reason, Superloop will withdraw the \$5 discount without notice.
5. Superloop may accept or reject your application in its absolute discretion.

How the Offer Works

6. Superloop Home Broadband plans are available at <http://www.superloop.com>
7. This Offer: may only be used once per customer and premises; is non-transferable; can only be used with specific special offers or promotions determined by Superloop; and cannot be redeemed for cash. The Promotional Code is not to be distributed to any third party and is only available to you via your organisation. The Promotional Code must only be used once to be eligible for this Offer.
8. This Offer provides you with a \$5 discount on your selected Home Broadband Eligible Plan for 24 months subject to the above eligibility criteria.
9. After inserting the Promotional Code during the sign-up journey and receiving the \$5 discount for the Discount Period, Superloop will then bill you the standard monthly fee applicable to the service you selected at the time of signing up. This amount is set out in our Critical Information Summary and Pricing Schedule available at: <https://www.superloop.com/terms>
10. If you change your Superloop Home Broadband plan to any plan that is not an Eligible Plan or to an Eligible Plan on a lower speed tier during this Discount Period, then the Offer will be removed from the monthly internet service charge and the price of the monthly internet service charge will revert to the minimum monthly charge set out in our Critical Information Summary (**CIS**).
11. All other charges such as upgrades, additional data packs, other internet services, installation and other charges for non-standard installation will continue to apply.
12. This Offer is not available in all regions and does not apply to NBN Sky Muster or business services.
13. All products and offers are subject to availability and Superloop reserves the right to change or withdraw offers, products and services at any time.
14. All prices include GST.
15. Superloop makes no representations regarding third party products or services.
16. Images are for information purposes only and the following are trademarks of Superloop: Superloop and the Superloop logo. Other company, product or service names may be trade or service marks of others.