

Managed Education Security and Welfare.

A complete, proactive ecosystem for ensuring safe learning environments.

Why Superloop's Managed Education Security and Welfare?

Superloop have significant experience in the education sector, bringing years of expertise in cyber security and student wellbeing. In an era shaped by evolving cyber threats and AI-driven technologies, Superloop has built a comprehensive, fully managed security and welfare solution designed specifically for schools. Through strategic partnerships with Palo Alto Networks and Saasyan, Superloop delivers a next-generation managed firewall combined with a market-leading, AI-powered online student safety platform, providing schools with robust protection, visibility and peace of mind.

Key Benefits: End-to-end protection from the network to the classroom.

Superloop's Managed Firewall blocks and stops external threats at the network level, while Saasyan's Assure platform provides real-time monitoring across student devices, apps, and collaboration tools. Together, they give schools visibility and control over both external and internal risks. Combining network and wellbeing alerts, reports and controls empowers schools to act before an incident occurs. This protects students, simplifies classroom management and saves valuable time.

Real-Time Alerts

Superloop's Managed Education Solution combines network-level threat detection with instant wellbeing alerts to identify cyber risks and student safety concerns as they occur.

Simplified Reporting

Take the complexity out of multiple report streams with Superloop's streamlined cyber compliance and duty-of-care reporting. Get clear, actionable insights in the one place.

Fully Managed and Seamless

Experience a complete, integrated, low-maintenance solution that reduces IT workload while strengthening protection for both students and staff.

Scalable and Future Ready

Superloop's high-speed network and Saasyan's cloud platform scale effortlessly to support evolving school needs and the growing student population.

Superloop Managed Firewall Inclusions.

Superloop's Managed Firewalls combine project management, an end-to-end delivery process and a full set of Managed Service Inclusions with firewall hardware, security licensing and centralised logging and reporting capabilities.

Managed Service Inclusions

Support as well as proactive management of your Firewalls ensuring optimised security and performance.



Firewall Hardware Options

Choice of Palo Alto Networks Firewalls for robust and scalable security that is right-sized for your business needs.

Superloop Managed Service Inclusions.

Superloop Managed Service Inclusions provides a set of features, support, and responsibilities as part of a Superloop Managed Firewall solution. It is designed to deliver reliable performance, enhanced security, expert support, and reduced IT burden. We provide Premium Support options for customers requiring increased visibility to health and performance metrics as well as tailored upgrade windows. Please discuss your support requirements with your **Superloop Account Manager**.



Standard Monitoring

Basic Monitoring (Link / Site Up)

Essential uptime checks for network connectivity, focused on verifying whether a site, link or managed firewall is online or offline. Alerts are raised for outages but do not include detailed device diagnostics or event monitoring.



Standard Support

Help Desk

Access to a single point of contact 24x7 service desk for, streamlining support across carriage, SD-WAN, cloud connectivity, and cybersecurity services to ensure efficient issue resolution and enhanced user experience.

Moves and Changes

Execution of approved configuration changes, relocations of devices or services, and updates to device parameters—managed with traceability and rollback planning.



Standard Maintenance

Managed Firewall Configuration Backup

Regular backups of Managed Firewall configurations to ensure rapid recovery in case of hardware failure, misconfiguration, or security events.

Patch / Upgrade Management (Standard Schedule)

Patching and firmware upgrade cycles based on Superloop standard change windows, ensuring device stability, security, and compliance without unplanned downtime.

For More information, contact our Business Sales Team.

Palo Alto Networks NextGen Firewalls.

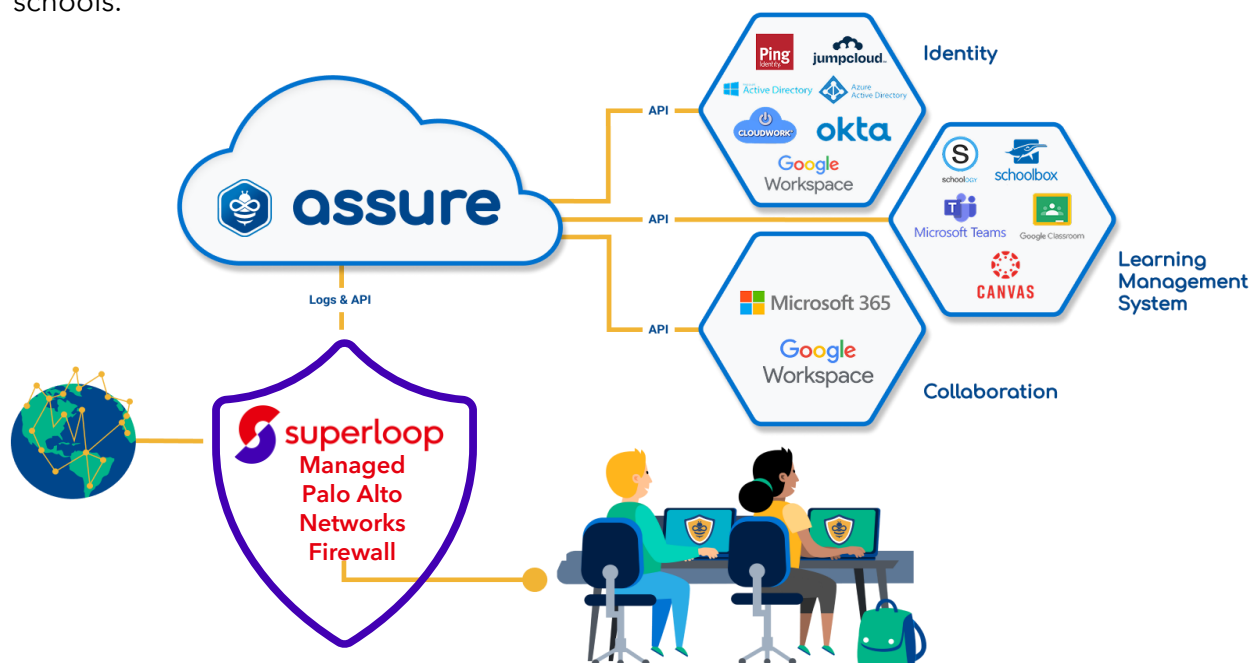
Palo Alto Networks' Next-Generation Firewalls (NGFWs) deliver industry-leading enterprise security across any edge and at any scale. Leveraging advanced artificial intelligence and machine learning through Precision AI™, Palo Alto Networks NGFWs provide consistent, automated, end-to-end threat prevention while maintaining high performance and an exceptional user experience.

These NGFWs enforce security policies based on application, user, and content rather than ports and protocols, enabling granular control and visibility. Integrated threat prevention capabilities protect networks, users, devices, data, and SaaS applications from ransomware, malware, known and unknown threats, zero-day exploits, and emerging AI-driven attacks.

Superloop also provides centralised cloud-based management through Palo Alto Networks' management platforms, delivering simplified configuration, real-time security analytics, and comprehensive reporting to improve operational efficiency and reduce overall cyber risk.

Saasyan Assure – AI-Powered Student Safety.

Superloop have partnered with Saasyan to bring schools Assure, a market-leading AI-powered platform built specifically for K-12 education to keep every student safe, supported, and secure online. Assure integrates seamlessly with existing school technologies, enabling a rapid and hassle-free rollout. Its K-12 focused AI monitors web activity, searches, streaming services, and AI prompts, detecting early signs of cyberbullying, self-harm, grooming, violence, and image-based abuse. Role-based alerts ensure IT teams, wellbeing staff, and school leaders can respond quickly and effectively. Schools can tailor Assure with Add-On Modules to meet their unique needs, while staying compliant with the Online Safety Act 2021, maintaining privacy standards, and leveraging award-winning AI innovation. Hosted in AWS Sydney, Assure guarantees data sovereignty for Australian schools.



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