

Managed FortiGate Firewalls.

Simplified Security that is Optimised for Network Performance with Superloop and Fortinet

What are Superloop Managed Firewalls?

Superloop Managed FortiGate Firewalls are Fortinet FortiGate devices with Unified Threat Protection (UTP), fully deployed, configured, and managed via FortiGate Cloud. They provide multi-layered security, including next-generation firewall, intrusion prevention, antivirus, web filtering, application control, and SSL inspection, while centralised management and analytics deliver continuous visibility, automated maintenance, and best-practice policy enforcement. This ensures consistent protection across all sites without the need for in-house security expertise.

Key Benefits: Security to Match the Performance of Your Superloop Network.

Superloop combines FortiGate Managed Firewalls with our enterprise-grade network to deliver secure, high-performance connectivity. Advanced threat protection, real-time analytics, and policy management are integrated to provide lower latency, faster deployment, and enhanced security outcomes. By following industry best practices for configuration and ongoing management, Superloop ensures continuous protection, operational efficiency, and reduced complexity and cost, enabling your teams to focus on your business.

Better Threat Prevention

Advanced features of your Next-Gen Firewall are fully enabled and configured to industry best practices to improve your security posture and reduce your risk of a breach.

Security Optimised for Performance

Your Firewall is right-sized for your business needs, and our expert teams optimise it for maximum performance across your entire network stack, minimising latency issues.

Proactive Monitoring & Maintenance

Round-the-clock device health and performance monitoring as well as the ongoing expertise to ensure upgrades and patches are always kept up-to-date proactively.

Simplified Vendor Management

One vendor and a single point-of-contact for both connectivity and security which simplifies ongoing contract management, renewals and billing.

Stay Compliant & Reduce Costs

Leverage pre-configured reporting templates to simplify audits, streamlining the process for auditors. Minimise the need for specialised security skills to reduce staffing costs and IT burden. Leverage Superloop value pricing and the benefits of a subscription model.

For More information, contact our Business Sales Team.

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Superloop Managed Firewall Inclusions.

Superloop Managed Firewalls combine a set of Managed Service Inclusions with Firewall Hardware options from Fortinet designed to fulfill your business security needs.

Managed Service Inclusions

Support as well as proactive management of your Firewalls ensuring optimised security and performance.



Firewall Hardware Options

Choice of Fortinet FortiGate Firewalls for robust and scalable security that is right-sized for your business needs.

Superloop Managed Service Inclusions.

Superloop Managed Service Inclusions provides a set of features, support, and responsibilities as part of a Superloop Managed Firewall solution. It is designed to deliver reliable performance, enhanced security, expert support, and reduced IT burden.



Standard Monitoring

Basic Monitoring (Link / Site Up)

Essential uptime checks for network connectivity, focused on verifying whether a site, link or managed firewall is online or offline. Alerts are raised for outages but do not include detailed device diagnostics or event monitoring.



Standard Support

Help Desk

Access to a single point of contact 24x7 service desk for, streamlining support across carriage, SD-WAN, cloud connectivity, and cybersecurity services to ensure efficient issue resolution and enhanced user experience.

Moves and Changes

Execution of approved configuration changes, relocations of devices or services, and updates to device parameters—managed with traceability and rollback planning.



Standard Maintenance

Managed Firewall Configuration Backup

Regular backups of Managed Firewall configurations to ensure rapid recovery in case of hardware failure, misconfiguration, or security events.

Patch / Upgrade Management (Standard Schedule)

Patching and firmware upgrade cycles based on Superloop standard change windows, ensuring device stability, security, and compliance without unplanned downtime.

Superloop also offers Premium Support for customers requiring increased visibility and reporting into health and performance metrics as well as tailored upgrade windows. Please discuss your support requirements with your **Superloop Account Manager**.

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