

Palo Alto Networks Managed Firewalls

Prevention-focused security optimised for network performance by Superloop and Palo Alto Networks.

What are Superloop Managed Firewalls?

Superloop Managed Firewalls are Palo Alto Networks next-generation firewall devices, fully deployed, configured and managed via Strata Cloud Manager. They provide multi-layered security, including next-generation firewall capabilities, intrusion prevention, advanced threat prevention, URL filtering, application visibility and control, and SSL/TLS inspection. Centralised management and analytics deliver continuous visibility, automated maintenance and best-practice policy enforcement, ensuring consistent protection across all sites without the need for in-house security expertise.

Key Benefits: End-to-end protection and performance to match.

Superloop combines managed next-generation firewalls from Palo Alto Networks with its enterprise-grade network to deliver secure, high-performance connectivity. Advanced threat prevention, real-time analytics, and centralised policy management are integrated to provide lower latency, faster deployment, and stronger security outcomes. By applying industry best-practice configurations and ongoing management through Strata Cloud Manager, Superloop ensures continuous protection, operational efficiency, and reduced complexity and cost, enabling teams to focus on the business.

Better Threat Prevention	Security Optimised for Performance
Advanced capabilities are fully enabled and configured to industry best practices, strengthening your security posture and reducing breach risk.	Your Firewall is right-sized for your business needs, and our expert teams optimise it for maximum performance across your entire network stack, minimising latency issues.
Proactive Monitoring & Maintenance	Simplified Vendor Management
Round-the-clock device health and performance monitoring as well as the ongoing expertise to ensure upgrades and patches are always kept up-to-date proactively.	One vendor and a single point-of-contact for both connectivity and security which simplifies ongoing contract management, renewals and billing.
Stay Compliant & Reduce Costs	
Pre-configured best-practice policies streamline compliance and audit readiness while reducing reliance on specialist in-house skills. Superloop's subscription model also improves cost predictability and simplifies procurement.	

For More information, contact our Business Sales Team.

Product Guide: Superloop Managed Firewalls

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Superloop Managed Firewall Inclusions.

Superloop's Managed Firewalls combine project management, an end-to-end delivery process and a full set of Managed Service Inclusions with firewall hardware, security licensing and centralised logging and reporting capabilities.

Managed Service Inclusions

Support as well as proactive management of your Firewalls ensuring optimised security and performance.



Firewall Hardware Options

Choice of Palo Alto Networks Firewalls for robust and scalable security that is right-sized for your business needs.

Superloop Managed Service Inclusions.

Superloop Managed Service Inclusions provides a set of features, support, and responsibilities as part of a Superloop Managed Firewall solution. It is designed to deliver reliable performance, enhanced security, expert support, and reduced IT burden. We provide Premium Support options for customers requiring increased visibility to health and performance metrics as well as tailored upgrade windows. Please discuss your support requirements with your **Superloop Account Manager**.



Standard Monitoring

Basic Monitoring (Link / Site Up)

Essential uptime checks for network connectivity, focused on verifying whether a site, link or managed firewall is online or offline. Alerts are raised for outages but do not include detailed device diagnostics or event monitoring.



Standard Support

Help Desk

Access to a single point of contact 24x7 service desk for, streamlining support across carriage, SD-WAN, cloud connectivity, and cybersecurity services to ensure efficient issue resolution and enhanced user experience.

Moves and Changes

Execution of approved configuration changes, relocations of devices or services, and updates to device parameters—managed with traceability and rollback planning.



Standard Maintenance

Managed Firewall Configuration Backup

Regular backups of Managed Firewall configurations to ensure rapid recovery in case of hardware failure, misconfiguration, or security events.

Patch / Upgrade Management (Standard Schedule)

Patching and firmware upgrade cycles based on Superloop standard change windows, ensuring device stability, security, and compliance without unplanned downtime.

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Product Guide: Superloop Managed Firewalls (02.02.26)
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